

Mr Paul Smith  
Chief Executive  
Australian Energy Market Commission  
PO Box A2449  
SYDNEY SOUTH NSW 1235

**Request for an Extension of Time Regarding the SCER Directed Review of Electricity  
Customer Switching**

Dear Mr Smith *Paul*

Thank you for the letters of 27 June and 22 July 2013 from Mr Steven Graham, requesting to extend the date for the completion of the Review of Electricity Customer Switching.

The Standing Council on Energy and Resources Senior Committee of Officials (SCO) has noted the revised timeframe you have proposed for the final report and completion of the review. SCO notes there may be complexity between jurisdictional arrangements to be considered in this review that may require a longer time period for the AEMC to complete a comprehensive review of the existing customer switching process.

SCO agrees to your request for an extension for the completion of the review by 31 March 2014, with a draft report to be provided to jurisdictions for comment by the Energy Market Reform Working Group by 29 November 2013. Publication of the report on the AEMC website is to be finalised by 30 April 2014.

Thank you for your work on this issue and SCO looks forward to reviewing the final report.

Sincerely



**Martin Hoffman**  
Acting Chair  
Standing Council on Energy and Resources Senior Committee of Officials

August 2013

*Congratulations on  
your appointment!  
MH.*