# Summary of submissions
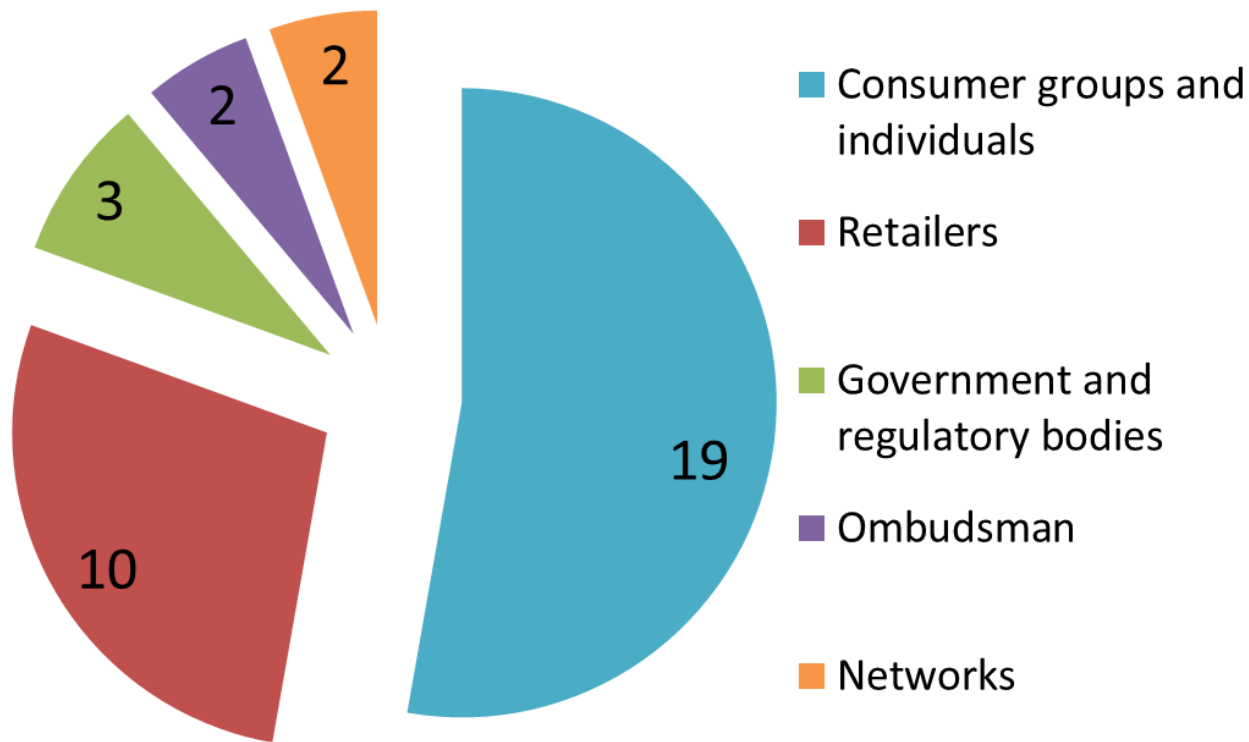
AEMC public forum
19 May 2014

**Sarah Lau**
SENIOR ADVISER
AUSTRALIAN ENERGY MARKET COMMISSION

# Submissions received



- Consumer groups and individuals — 19
- Retailers — 10
- Government and regulatory bodies — 3
- Ombudsman — 2
- Networks — 2

- 36 stakeholders provided submissions

- 9 emails from consumers and 1,115 petition responses also received via CALC website

# Q. Is there a problem in the retail energy markets that requires a regulatory response?

**Legend:**
- Consumer groups and individuals (blue)
- Retailers (red)
- Government and regulatory bodies (green)
- Ombudsman (purple)
- Networks (orange)

CALC/CUAC
National Seniors
UnitingCare Australia
UnitingCare Wesley Bowden
Ethnic Communities Council
COTA
MEU
Consumers SA
QCOSS
TasCOSS
SACOSS
NCOSS
Qld Independent Legal Services
4 individuals
PIAC

AER
SA Dept
VIC Dept
EWOV
EWOSA
Business SA

AGL
EA
ENA
United Energy &
Multinet Gas

ERAA
Simply Energy
Red Energy
Alinta Energy
Lumo Energy
Ergon
Momentum
Origin

**Agree** ← → **Disagree**

# Q. Should the proposed rule be made?

Consumer groups and individuals ■    Retailers ■

Government and regulatory bodies ■    Ombudsman ■

Networks ■

CALC/CUAC
National Seniors
UnitingCare Australia
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AER
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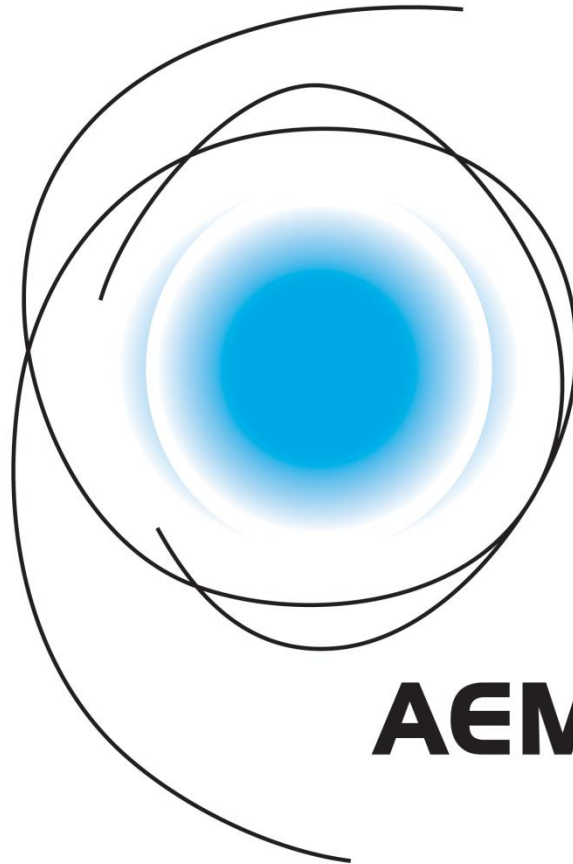EWOSA
Business SA

ERAA
Simply Energy
Red Energy
Alinta Energy
Lumo Energy
Ergon
Momentum
Origin
AGL
EA
ENA
United Energy &
Multinet Gas

**Agree**            **Disagree**

# Views on alternative solutions

| | Support | Against |
|---|---|---|
| **Limited pass-throughs** | CALC/CUAC (2nd preference) | AER, EA, ERAA, Origin, Alinta Energy, UnitingCare Australia |
| **Clarify application of Australian Consumer Law** | CALC/CUAC (3rd preference), SACOSS, TasCOSS | MEU, EA, AER, ERAA, Lumo, Origin, Alinta Energy |
| **No exit fees after price rise** | UnitingCare Wesley Bowden, PIAC, National Seniors, Consumers SA | ERAA |
| **Better information/ notification of price changes** | AER, Simply Energy, SA Govt, EWOSA, Business SA, AGL, EA, National Seniors, PIAC, ENA, United Energy & Multinet Gas, Vic Govt | Origin, ERAA, Momentum |

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