

The Hon. Kelvin Thomson MP Labor Member for Wills



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September 29, 2014

Mr Paul Smith
Chief Executive
Australian Energy Market Commission
PO Box A2449
SYDNEY SOUTH NSW 1235

Dear Mr Smith,

I am writing on behalf of the Consumer Action Law Centre, who have brought to my attention that the Australian Energy Market Commission is considering allowing energy retailers to continue to increase electricity prices even if they sell a product that is fixed.

They make a fair point that this is fundamentally unfair on the consumer and makes a mockery of a contractual arrangement where under this system a customer's tariff can be increased mid-contract.

The consumer advocates propose that this should be banned and that the price a consumer signs up for should be the price that should be paid for the duration of the contract, unless the contract itself provides otherwise.

I would greatly appreciate your consideration of this matter and your response at your earliest convenience.

Yours sincerely,

The Hon Kelvin Thomson MP

Member for Wills