



## **Proposed National Energy Retail Amendment (Minor changes) Rule 2019 No. [1]**

under the National Energy Retail Law as applied by:

- (a) the National Energy Retail Law (South Australia) Act 2011 of South Australia;
- (b) the National Energy Retail Law (ACT) Act 2012 of the Australian Capital Territory;
- (c) the National Energy Retail Law (Adoption) Act 2012 of New South Wales;
- (d) the National Energy Retail Law (Queensland) Act 2014 of Queensland;
- (e) the National Energy Retail Law (Tasmania) Act 2012 of Tasmania; and
- (f) the Australian Energy Market Act 2004 of the Commonwealth.

The Australian Energy Market Commission makes the following Rule under the National Energy Retail Law.

John Pierce  
Chairman  
Australian Energy Market Commission

## **Proposed National Energy Retail Amendment (Minor changes) Rule 2019 No. [1]**

### **1 Title of Rule**

This Rule is the *National Energy Retail Amendment (Minor changes) Rule 2019 No. [1]*.

### **2 Commencement**

Schedule 1 commences operation on 21 November 2019.

Schedules 2 and 3 commence operation on 19 March 2020.

### **3 Amendment to the National Energy Retail Rules**

The National Energy Retail Rules are amended as set out in Schedule 1.

### **4 Amendment to the National Energy Retail Rules**

The National Energy Retail Rules are amended as set out in Schedule 2.

### **5 Savings and Transitional Amendment to the National Energy Retail Rules**

The National Energy Retail Rules are amended as set out in Schedule 3.

## **Schedule 1      Amendment to the National Energy Retail Rules**

(Clause 3)

### **[1] Subrule 25(1)      Contents of bills (SRC and MRC)**

After subrule 25(1)(j), insert the following:

**Note:**

For details on the application of this subrule to different types of meters, see Schedule 3, Part 4, rule 8.

### **[2] Subrule 29(6)      Billing disputes (SRC and MRC)**

In subrule 29(6)(b)(ii), omit "; and" and substitute ".".

### **[3] Rule 56C              Information on timeframes for installing electricity meters (SRC and MRC)**

Before subrule 56C(2) insert the following heading:

**Application of this rule to retail contracts**

### **[4] Subrule 117(1)      Timing of de-energisation where dual fuel market contract**

In subrule 117(1), omit "premises" and substitute "gas supply and the customer's electricity supply".

### **[5] Various subrules**

At the end of the subrules listed in the table below, insert the following note:

**Note:**

This subrule is a civil penalty provision for the purposes of the Law. (See the National Regulations, clause 6 and Schedule 1.)

21(1)
21(2)
21(3B)
21(3D)
21(3G)
46(4)
46(4A)
46B(1)
46B(2)

75B(1)
75B(2)
124B(1)
124B(2)

## [6] Various rules

At the end of the rules listed in the table below, insert the following note:

**Note:**

This rule is a civil penalty provision for the purposes of the Law. (See the National Regulations, clause 6 and Schedule 1.)

124
124A
125
126

**Schedule 2            Amendment to the National Energy Retail  
Rules**

(Clause 4)

**[1] Schedule 1            Model terms and conditions for standard  
retail contracts**

Omit clause 12.3(b) of Schedule 1 and substitute:

- (b) If you ask us to, we must arrange for a check of the *meter* reading or *metering data* or for a test of the *meter* in reviewing the bill. However, you may be required to pay for the cost of the check or test, if the check or test shows that the *meter* or *metering data* was not faulty or incorrect.

**Schedule 3            Savings and Transitional Amendment to the  
National Energy Retail Rules**

(Clause 5)

**[1] New Part [13]        Rules consequential on the making of  
Schedule 2 of the National Energy Retail  
Amendment (Minor changes) Rule 2019**

In Schedule 3, after Part 12, insert:

**Part [13]                Rules consequential on the making of  
Schedule 2 of the National Energy  
Retail Amendment (Minor changes)  
Rule 2019**

**1                        Definitions**

(1) In this Part:

**Amending Rule** means the National Energy Retail Amendment (Minor changes) Rule 2019.

**effective date** means 19 March 2020.

**required alterations** means the amendments set out in Schedule 2 of the Amending Rule.

**2                        Variation date**

(1) Retailers must make the required alterations to their standard retail contracts by the effective date.

(2) Alterations made under subrule (1) must take effect on and from the effective date.