ATTACHMENT 1

stakeholder feedback template

The template below has been developed to enable stakeholders to provide their feedback on the questions posed in this paper and any other issues that they would like to provide feedback on. The AEMC encourages stakeholders to use this template to assist it to consider the views expressed by stakeholders on each issue. Stakeholders should not feel obliged to answer each question, but rather address those issues of particular interest or concern. Further context for the questions can be found in the consultation paper.

SUBMITTER DETAILS

|  |  |
| --- | --- |
| **ORGANISATION:** |  |
| **CONTACT NAME:** |  |
| **EMAIL:** |  |
| **PHONE:** |  |

**CHAPTER 4** – Assessment framework

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| 1. Is the proposed assessment framework appropriate for considering the rule change request? |  |
| 1. Are there other relevant considerations that should be included in the assessment framework? |  |

**CHAPTER 5** – sECTION 1 - Issues

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| 1. To what extent is it an issue that a retailer is not required to provide to a small customer with an interval meter the start and end meter reading in the bill? |  |
| * 1. Is it any different for customers with advanced interval meters? |  |
| 1. With more advanced interval meters to be roll out and more digital near real-time solutions/tools available to customers, is it likely that this issue becomes more or less prevalent over time? |  |
| 1. What are the tools offered to customers with advanced interval meters to understand their bill and energy consumption? |  |
| 1. What are the tools offered to customers with interval meters (type 5)? |  |
| 1. How many complaints do stakeholders receive related to the issue raised in this rule change request? |  |

**CHAPTER 5** – sECTION 2 – Other issues

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| 1. What tools are available to customers with advanced interval meters to understand their use, reading and installation? |  |
| 1. Do you consider that the information available for customers is adequate to understand advanced interval meter use, reading and installation? |  |
| 1. What additional information should be publicly available for customers to understand advanced interval meter use, reading and installation? |  |

**CHAPTER 5** – sECTION 3 – solutions

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| 1. What are the costs and benefits of eliminating the transitional rule? |  |
| 1. What are the costs and benefits of adopting the Victorian solution? |  |
| 1. What are the reasons for retailers to exclude cumulative readings in the bills for other NEM jurisdictions when this information is disclosed in the bills in Victoria? |  |
| 1. Are there any alternative solutions to consider that may have greater benefits and/or lower costs? |  |
| 1. To what extent, if any, will the Consumer Data Right reform address the issues raised in the rule change request? |  |